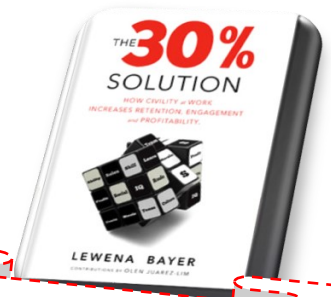


THE **30%**
SOLUTION

CIVILITY EXPERTS INC.

Worldwide

Motivational Press
LEADERS IN GLOBAL PUBLISHING



HOW CIVILITY AT WORK INCREASES RETENTION, ENGAGEMENT AND PROFITABILITY

THE CIVILITY SOLUTION....

The benefits of incorporating civility into the workplace, as detailed in research by Weber and Shadwick include up to 30% more revenue than competitors and four times increased likelihood that employees will be highly engaged.

**ONE DAY
WORKSHOP**

In this full-day, interesting and practical workshop, you will learn how civility at work increases retention, engagement and profitability. You'll take away essential information, facts, stories, insights from the Lew Bayer, recognized around the world as the leading expert on civility in the workplace. The 30% Solution 1-day workshop represents a ready-to-use tool kit with practical applications for:

- Business consultants
- Performance and productivity analysts
- Workplace trainers
- Social and communication training facilitators
- Customer service experts
- Business owners, managers, supervisors, and individuals who want to build a better workplace



80% 80% of people are dissatisfied with their jobs, this according to Business Insider.

96% of employees polled in a workplace study conducted by Pearson and Porath

experiencing rudeness at work.



96%



76% of people responding to ICTC surveys cited uncivil work culture as the primary cause of stress in their lives.

- ◇ **Introductory offer - limited time**
- ◇ **1 day workshop 9am - 4:30pm**
- ◇ **Fee includes lunch, a copy of The 30% Solution, Applications Workbook, and special offer for online Certification.**



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OCTOBER 28, 2016

**Please Email
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