

Culture at Work®

Civility Experts Worldwide

ONLINE Culture Coach Certificate Program

The Culture Coach® Certificate Program by Distance includes:

- 15 – 30 minute online videos- sent to you.
- 5- 1 hour one-on-one/small group coaching/discussions
- 10 hours of homework
- 15 hours required reading
- Plus 3 hours for online exam



2019 Start date is: February 6

Estimated 50 hours total to complete the program.

Core Content – Webinars, Culture at Work are pre-recorded and you will be sent links.

NOTE: It is highly recommended that you are available for the live coaching sessions- especially the launch session- however, these sessions will be recorded and you can attend/listen on your own time as well.



Non-affiliate fee is \$1750.00US. Affiliate fee is \$799US
(\$1069.00CDN)

3-payment plan option available; deposit payment required on or before February 6, 2nd payment Feb 20 and final payment March 6. Exam fees are included.

Email events@civilityexperts.com to register.

COURSE DETAILS:

Introduction:

- **Pre-training session 1:** General information about the program. **LIVE Wednesday, February 6**
- **Pre-training session 2:** Recommended reading and supports. **LIVE Wednesday, February 13**
- **Pre-training session 3:** Cultural Competence and Civility **LIVE Wednesday, February 20**
- **Pre-training session 4:** Terms to Know. **LIVE Wednesday, February 27**
- **Supplement 1: Homework assignments (3) review PRERECORDED**
- **Supplement 2:** Classroom activities you can use. **PRERECORDED**
- **Post-training Session 5:** Review of the ready-to-use lesson plan you will be provided with. **LIVE, Wednesday, March 6**
- **Supplement 3:** Exam preparation **PRERECORDED**

COURSE CONTENT OVERVIEW:

Webinar #1: Benefits and Consequences of Culture in the Workplace

Webinar #2: Introduction to Culture in the Workplace

Webinar #3: Culture in the Workplace

Webinar #4: Cultural Differences: Can We Talk?

Webinar #5: Diversity, Human Rights and the Law

Webinar #6: Cultural Differences: Communication 1

Webinar #7: Cultural Differences: Communication 2

Webinar #8: The Unwritten Rules of the Workplace in Canada

Webinar #9: Insights for Understanding Cultures

Webinar #10: Building Cultural Competence at Work

Exam must be completed within 6 months of completing the program. You will receive a certificate of completion for the coursework and a certificate of Achievement once you pass the exam.