



CULTURE COACH™

**Your Customized Culture Coach®
Toolkit Includes:**

- Cultural Competence Assessment you can use to identify training needs
- The Cultural Compass® Matrix and Leader's instructions
- A core content "Culture at Work" Lesson plan you can use as an orientation/introduction to Culture at Work for your clients.
- 7 comprehensive ready-to-use Civility Experts Culture at Work® Lesson Plans complete with instructor notes, participant handouts and answer keys.
- 10 hours of basic training by distance via Culture Conversations Webinars delivered by Culture Coach® Janet Desautels
- Special rates on add-on Civility at Work® Training Kits
- 12 month membership with the Culture Coach® and the International Civility Trainers' Consortium (ICTC) which offers communication opportunities with civility/culture trainers all over the world, free sources and a multitude of resources.
- Discounted rates on Country Etiquette and Protocol reports
 - Certificate of completion
 - Revenue opportunity via referral and resale links

Email

**info@culturalcompetence.ca
for more information**

Customized International Culture

COACH'S TOOLKIT

WHAT DOES A CULTURE COACH™ DO?

- Assists your organization recruit and retain a skilled immigrant workforce
- Provides your work team and/or clients with cultural information, protocol or business etiquette details to help you increase your international market share?
- Provides culturally-specific training tools and programs to help new employees transition to your workplace, or while representing your company abroad
- Assists with tools and resources to manage diversity and foster effective cross-cultural communications in your workplace
- Offers diversity, cultural competence, civility, or social intelligence training to your work teams or need toolkits and trainer programs that would enable your in-house trainers to deliver this training?

A customized CULTURE COACH™ toolkit can provide you with all the above timely and cost-effective solutions!

BONUS

Order before December 31, 2015 and receive a complimentary one year membership to MannersTV – 24/7 access for 12 months to MannersTV – 32 video lessons on North American etiquette and social protocol!

One-time fee

\$1,200.00 CDN plus tax.

VISIT www.civilitystore.com

to order now!

www.culturalcompetence.ca

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